## USA Touch Points'"

## March 2015

## OOH and Today's Mobile Consumer



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## OOH'S WEEKLY REACH OF 99\% TOPS EVERY OTHER MEDIUM



CONSUMERS SPEND 19.6 HOURS PER WEEK WITH OOH HIGHER THAN ANY MEDIUM OTHER THAN TV


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## OOH REACHES CONSUMERS IN THE HOUR BEFORE 57\% OF QSR VISITS

Exposure by medium hour before QSR visits


## OOH REACHES CONSUMERS IN THE HOUR BEFORE 91\% OF SHOPPING MALL VISITS

## Exposure by medium hour before mall visits

(includes in-mall exposure prior to specific store shopping)


## CONSUMERS REPORT "ACTION" RESPONSES IN THE SAME HALFHOUR AS 22\% OF OOH EXPOSURES

## Action* and Reach by Medium



## CONSUMERS REPORT "FEELING" RESPONSES IN THE SAME HALF-HOUR AS 82\% OF OOH EXPOSURES

Feeling* and Reach by Medium


## CONSUMERS AT AIRPORTS REPORT ACTION RESPONSES DURING 39\% OF VISITS AND FEELING RESPONSES DURING 86\% OF VISITS



## BUS/SUBWAY/TRAIN RIDERS REPORT ACTION RESPONSES DURING 10\% OF EXPOSURES AND FEELING RESPONSES DURING 71\% OF EXPOSURES



## OOH REACHES CONSUMERS IN THE SAME HALF-HOUR AS 23\% OF ONLINE MOBILE ACTIVITY, MORE THAN ANY OTHER TRADITIONAL MEDIUM

Exposure by medium during mobile online activity


## OOH REACHES CONSUMERS IN THE SAME HALF-HOUR AS 42\% OF ONLINE SHOPPING ACTIVITY ON MOBILE

Exposure by medium during mobile shopping activity


## OOH REACHES CONSUMERS IN THE HOUR BEFORE 43\% OF MOBILE SHOPPING ACTIVITY

Exposure by medium hour before mobile shopping activity


## OOH REACHES CONSUMERS IN THE HOUR BEFORE 32\% OF ALL MOBILE SEARCH ACTIVITY

Exposure by medium hour before mobile search activity


## OOH REACHES CONSUMERS IN THE HOUR BEFORE 28\% OF MOBILE SOCIAL ACTIVITY

Exposure by medium hour before mobile social media activity


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## OOH REACHES CONSUMERS IN THE HOUR BEFORE 34\% OF BRAND-RELATED SOCIAL MEDIA ACTIVITY

Exposure by medium hour before brand-related* social media activity
*Location-based services (checking in) or interacting with brands, products, services, celebrities, personalities, fan pages, non-profits, charities, or cause-driven organizations


## e/Rpality mine

## CONSUMERS REPORT POSITIVE EMOTIONS IN THE SAME HALFHOUR AS 49\% OF OOH EXPOSURES

Positive Emotions and Reach by Medium


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## CONSUMERS REPORT ALERTNESS IN THE SAME HALF-HOUR AS 52\% OF OOH EXPOSURES

## Alertness and Reach by Medium



## OOH REACHES CONSUMERS IN THE SAME HALF-HOUR AS 96\% OF IN-STORE SHOPPING ACTIVITY

Exposure by medium during in-store shopping activity


## OOH REACHES CONSUMERS IN THE SAME HALF-HOUR AS 68\% OF PURCHASE ACTIVITY

Exposure by medium during purchase activity


## OOH REACHES CONSUMERS IN THE SAME HALF-HOUR AS 43\% OF PATH TO PURCHASE ACTIVITIES

Exposure by medium during any path to purchase* activity
*giving/seeking purchase recommendation, purchase consideration, purchase decision, or purchase made


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## OOH REACHES CONSUMERS IN THE HOUR BEFORE 29\% OF PURCHASE RECOMMENDATIONS

## Exposure by medium hour before giving/seeking purchase recommendation



# OOH OUTPERFORMS TRADITIONAL MEDIA IN REACHING CONSUMERS IN THE SAME HALF-HOUR THEY CONSIDER PURCHASES, DECIDE ON PURCHASES, AND MAKE PURCHASES 

Exposure by medium during path to purchase activities:
$\mathrm{OOH} \&$ traditional media comparison


## OOH OUTPERFORMS ONLINE MEDIA IN REACHING CONSUMERS IN THE SAME HALF-HOUR THEY CONSIDER PURCHASES, DECIDE ON PURCHASES, AND MAKE PURCHASES



OOH OUTPERFORMS TRADITIONAL MEDIA IN REACHING CONSUMERS IN THE SAME HALF-HOUR THEY CONSIDER PURCHASES AND MAKE PURCHASES IN THE AUTOMOTIVE CATEGORY

Exposure by medium during Automotive path to purchase activities: $\mathrm{OOH} \&$ traditional media comparison


OOH OUTPERFORMS ONLINE MEDIA IN REACHING CONSUMERS IN THE SAME HALF-HOUR THEY CONSIDER PURCHASES, DECIDE ON PURCHASES, AND MAKE PURCHASES IN THE AUTOMOTIVE CATEGORY

Exposure by medium during Automotive path to purchase activities: $\mathrm{OOH} \&$ online media comparison


0\%
Purchase Consideration

## OOH OUTPERFORMS TRADITIONAL MEDIA IN REACHING CONSUMERS IN THE SAME HALF-HOUR THEY CONSIDER PURCHASES, DECIDE ON PURCHASES, AND MAKE PURCHASES IN THE FASHION \& APPAREL CATEGORY

Exposure by medium during Fashion \& Apparel path to purchase activities: OOH \& traditional media comparison


OOH OUTPERFORMS ONLINE MEDIA IN REACHING CONSUMERS IN THE SAME HALF-HOUR THEY CONSIDER PURCHASES, DECIDE ON PURCHASES, AND MAKE PURCHASES IN THE FASHION \& APPAREL CATEGORY

Exposure by medium during Fashion \& Apparel path to purchase activities: OOH \& online media comparison


OOH OUTPERFORMS TRADITIONAL MEDIA IN REACHING CONSUMERS IN THE SAME HALF-HOUR THEY CONSIDER PURCHASES, DECIDE ON PURCHASES, AND MAKE PURCHASES IN THE FAST FOOD CATEGORY

Exposure by medium during Fast Food path to purchase activities: $\mathrm{OOH} \&$ traditional media comparison

$30 \%$


OOH OUTPERFORMS ONLINE MEDIA IN REACHING CONSUMERS IN THE SAME HALF-HOUR THEY CONSIDER PURCHASES, DECIDE ON PURCHASES, AND MAKE PURCHASES IN THE FAST FOOD CATEGORY

Exposure by medium during Fast Food path to purchase activities: $\mathrm{OOH} \&$ online media comparison


OOH OUTPERFORMS TRADITIONAL MEDIA IN REACHING CONSUMERS IN THE SAME HALF-HOUR THEY CONSIDER PURCHASES, DECIDE ON PURCHASES, AND MAKE PURCHASES IN THE MOBILE/CELLULAR SERVICE CATEGORY

Exposure by medium during Mobile/Cellular Service path to purchase activities: OOH \& traditional media comparison


OOH OUTPERFORMS ONLINE MEDIA IN REACHING CONSUMERS IN THE SAME HALF-HOUR THEY CONSIDER PURCHASES AND DECIDE ON PURCHASES IN THE MOBILE/CELLULAR SERVICE CATEGORY

$10 \%$

5\%

0\%

## Methodology \& Terminology

- Data is drawn from USA TouchPoints release 2014.1, which includes the following data:
- Sample of 1837 panelists participating for seven days
- Location, mode of transport, activity media behavior, purchase behavior, and emotional context were collected via smartphone eDiary at each half-hour throughout the day
- Results are projected to the US A18-64 population, excluding unacculturated Hispanics, via data fusion with the Fall 2013 release of MRI's Survey of the American Consumer.
- "exposures", "activity", "visits", "occasions" mean total half-hour periods in which the location/medium/activity/emotion was reported during the survey week
- "during" and "same half-hour" mean that the locations/media/activities/emotions were both reported at any point within the same half-hour period
- "before" and "previous hour" mean that one location/medium/activity/emotion was reported in either of the two half-hour periods before the half-hour period in which the other was reported
- Exposures for computer, mobile, and tablet/eReader are limited to online activities: email/web on computer, and email/web/apps on mobile/tablet/eReader
- OOH media is defined using eDairy locations, activities, and mode of transport according to the definitigns on the following page


## OOH Media Definitions

## Any OOH Media

| Activity | Entertainment (movie, concert or sporting event) |
| :---: | :---: |
| Activity | Traveling or commuting |
| Location | Airport |$|$| Location | Car or other traveling |
| :---: | :---: |
| Location | Grocery store |
| Location | Gym or health club |
| Location | Mall |
| Location | Medical Facility |
| Location | Other Elevator |
| Location | Outdoors away from home |
| Location | Restaurant or bar |
| Location |  |
| Location |  |

## Place Based

| Activity | Entertainment (movie, concert or sporting event) |
| :---: | :---: |
| Location | Convenience store |
| Location | Grocery store |
| Location | Gym or health club |
| Location | Mall |
| Location | Medical Facility |
| Location | Office Elevator |
| Location | Other store |
| Location | Restaurant or bar |

## Billboards/Transit/Street Furniture

| Location | Airport |
| :---: | :---: |
| Location | Outdoors away from home |
| Bode of Transport | Bus, subway, or train |
| Mode of Transport | Car or SUV |
| Mode of Transport | Motorcycle |
| Mode of Transport | Taxi |
| Mode of Transport | Truck |
| Mode of Transport | Walking |
| Mode of Transport |  |

